



Thank you for choosing The Eagle House...

Please take a moment to read through the following information prior to your arrival and let us know if you have any questions.

As you approach the hotel, you will find the entrance to our car park on the left, opposite the pay and display car park. What 3 words ///swooned.dragonfly.rear. There is also unrestricted parking on the public road immediately outside the hotel entrance. What 3 words ///depended.shutting.bends

We have the best views in town in our restaurant and as such get very busy. If you would like to dine with us – *PLEASE BOOK A TABLE* – as we do get fully booked and do not like to disappoint our residents.

CHECK IN

Check in is permitted from 4-6 pm. An early check in of 2pm is available for £20, Late check in may incur a fee if you are arriving after the bar is closed, please just keep us informed of your proposed arrival times. Check in after 10pm strictly by prior arrangement. NB: Rooms will only be serviced by request. A full Cornish breakfast is cooked to order from 7.30-9.30 weekdays and 8.00 to 10.00 on weekends and bank holidays.

CHECK OUT

Check out is by 10 am. The Bar & Restaurant open from 11am daily, serving cream teas, and tea and coffee

LUNCH

12-2.30pm

DINNER

6-8.30pm

ADMIN

Your payment card will be processed 48 hours before your arrival. Should you require a VAT invoice, please let us know on arrival and this will be sent via email.

ROOM SETUP

When booking a double/twin room it will be prepared as a double bed unless we are advised beforehand. Some of our rooms have baths only or showers only. Some rooms may be located on lower, first or second floor. All rooms are accessible by stairs only; **we do not have a lift**. Due to some original Georgian architecture, some of our top floor rooms do have beams visible, which may not be suitable for taller guests. Please get in touch to discuss your requirements.

CHILDREN

If you are travelling with children, unfortunately, most of our Standard rooms cannot accommodate an extra bed, however our Classic and Superior rooms can. Infants 2 and under sleeping on a cot are free. (Cot hire £10 per stay, please feel free to bring your own) Children



Under 6 stay free of charge when using existing bed. Children aged 3-16 staying requiring an additional pull out bed will incur an additional supplement of £25 per night that will be added to your final bill on check out.

DOGS

We have two Standard Rooms, which are dog friendly; there is an additional charge of £20 per booking for canine guest. Please contact us to check on availability.

CANCELLATION:

You are welcome to cancel until 48 hours prior to arrival (4pm) without penalty. Should your plans change last minute please just let us know as soon as possible. We understand these are difficult times. For cancellations made after this time, the first night's stay will be charged.

Should you have any special requests please us on +44(0)1566 774488, we will do our very best to facilitate them!

We look forward to welcoming you soon!

The Eagle House Team